

# RULES AND REGULATIONS

## FOR THE PARK AND SELF-GUIDED TREETOP ADVENTURE COURSE

**ADMISSION TO THE PARK INVOLVES ACCEPTANCE OF THE PRESENT RULES AND REGULATIONS**

The adventure park is located in an oak and pinyon pine forest. It is a fun leisure area where visitors can make their way on and between the trees without a guide. The park includes workshops along several trails. The trails are identified by a colour code showing the level of difficulty.

You should guarantee your own safety by taking into account the specific nature of each activity. Admission to the trails is limited to park opening times. Admission is reserved to paying park customers for a maximum of 2 hours and 30 minutes of non-stop activities.

### THE SERVICES INCLUDE:

- Provision and installation of participants' personal protective equipment (PPE).
- Description of activity: instructions for using the equipment and recommendations at the start of session.
- Putting instructions into practice on the test trail before approval by operator.
- Supervision, tips and/or help needed during session.
- Safety rules.

### FROM 1 M (ABOUT 3 YEARS OF AGE) AND UP TO 1.30 M:

Trail with non-stop lifeline on undetachable pulleys (with no need to fix snap hooks). Trails must be completed at least twice in the following order without a supervisor before participants can go on to the next level.

- **KIDS Course 1:** easy level – between 0.80 m and 1.00 m above ground.
- **KIDS Course 2 :** medium level – between 1.00 m and 1.50 m above ground.
- **KIDS Course 3 :** difficult level – over 2.50 m above ground.
- **KIDS Course 4 :** average level – Requires operator's approval before use.

**About access to the «Small» course: Kids 1/2/3/4. Children must be accompanied by a parent or adult on the ground. Adults must have taken part in the introductory session, including the safety instructions and information about using the equipment.**

### FROM 9/10 YEARS OF AGE (+ 1.30 M) AND FOR ADULTS

trails with use of a «smart» belay system and pulleys:

- White trail:** Easy level - below 4 m above the ground
- Green trail:** Average level - between 2 and 7 m above the ground
- Blue trail:** Fairly difficult level – Highest level course, up to 14 m above the ground
- Red trail:** Difficult level - between 3 and 12 m above the ground - requiring physical fitness - minimum height: 1.50 m or accompanied by two adults

### The trails must be completed in the following order:

White/green/blue/red to master trails in order of difficulty (technical challenges involved in workshops and height of trails).

Access to trails: White - Green. Authorised with permission of park operators for children under 1.30 m tall and who have successfully completed the Kids 3 and 4 trails on their own and have taken part in the briefing session + the test trail using the smart belay system (CLIC-IT).

## **THE COURSES ARE SELF-GUIDED : YOU ARE RESPONSIBLE FOR YOUR OWN SAFETY.**

To make sure you will have a good time, we would remind you that moving in complete independence from tree to tree several yards above the ground, without an instructor, is an activity involving risks and **requires following** a number of strict obligations and recommendations:

- **Visitors must be in full possession of physical and mental capacities; no fear of heights and to be completely sober.**
- **It is strongly recommended to wear clothes that are adapted to outdoor activities. Closed toe shoes are required.**
- **Tie up long hair and remove any accessories that could get caught (scarves, hoods, earrings, etc.). Visitors with a pierced navel should inform operators so that they can be protected against the risk of rubbing against the harness.**
- **Avoid taking valuables with you on the trails: sunglasses, jewellery, keys, etc., and more generally any object that might fall when you are in the trees.**
- **Make careful use of the personal protection equipment you have been given.**
- **Take part in the mandatory briefing session even if you have already done a similar activity in another park.**
- **Strictly follow the safety and handling instructions you are given and that are demonstrated during the briefing session, especially belaying with two ropes.**
- **You must complete a test trail and be given the go-ahead by the operator in charge of the briefing session. This is mandatory before admission to the trails.**

**If you are in difficulty at any time, don't hesitate to ask operators for advice or ask them to come and help you. After listening to the safety instructions, anyone who does not feel able, physically or mentally, to carry out the essential procedures involved in taking the trail alone should not go ahead with the activity.**

## **PRE-CONDITIONS FOR PRACTISING THE ACTIVITY:**

Visitors must be in full possession of their physical and mental capacities. However, visitors with visual, hearing or mental impairments can take part in the activity if they are supervised both by an operator and a specific supervisor.

**Personal safety equipment is given to each participant. The equipment is fitted on each person by an operator. Anyone wishing to remove or put back their harness must ask an operator. Using equipment other than the equipment provided by our company is not allowed.**

### **YOU ARE RESPONSIBLE FOR YOUR OWN SAFETY. WHEN YOU START THE TRAIL, YOU AGREE TO:**

- **Always keep the two snap hooks attached on the lifeline or on the safety belts.**
- **Adjust one snap hook at a time when changing lifelines.**
- **Only one person should be in a workshop at a time.**
- **Two people at the most on a platform.**
- **Never interrupt and/or leave a trail without the permission of assistance of an operator.**
- **Read the safety instructions and workshop descriptions.**
- **Take care of the equipment you are given.**
- **Wear the helmet all through the trail (only on the Kids 1/2/3/4 trails).**
- **Put on and remove equipment with the help of an operator on the adapted floor areas.**
- **Complete your activity by the time written on your badge.**
- **The trail supervisors can be identified by their clothing. Green «AVENTURE FAMILLE» polo shirts and dark grey shorts with khaki jackets in winter.**
- **It is forbidden to use mobile phones during the activity. If a phone falls, it could injure users below.**

## **WHEN TAKING PART IN THIS ACTIVITY, INVOLVING RISKS, YOU AUTHORISE US TO:**

➤ **Close the trails in the event of bad weather.**

**At any time and when safety conditions are not met, we reserve the right to cancel or interrupt an activity due to bad weather conditions.**

**In the event of cancellation, AVENTURE FAMILLE will not be liable to refund customers' expenses. If activities are interrupted and cannot be restarted on the same day, customers who have spent at least one hour doing activities can come back when the park reopens and take part in activities for a maximum duration of 2 hours.**

➤ **Exclude any visitor whose behaviour might be a risk factor for others or themselves (e.g.: failure to respect safety rules and instructions) or refuses to listen to our comments in this case. No refund will be given.**

➤ **Refuse access to the trail to any person whom we consider does not meet the physical and mental requirements for the activity. Participation is forbidden to anyone who has consumed alcohol, drugs or any substance that might limit their capacities.**

➤ **Explicitly agree not to take any legal action against our company in the event of an accident, incident, loss or damage of personal belongings, etc. Or generally for any reason whatsoever.**

## **CIVIL LIABILITY INSURANCE:**

AVENTURE FAMILLE, the park operator, has signed a civil liability insurance contract with AXA ASSURANCE, covering any victim of an accident for which AVENTURE FAMILLE might be responsible. Each participant must ensure that they (and their spouse and children, if relevant) are covered by a civil liability insurance contract.

### **GENERAL INFORMATION ABOUT PARK OPERATIONS:**

Individual and accompanying visitors are welcome to the park. You can move around the park free of charge. Please respect the following conditions:

- Children under 13 must be accompanied by a responsible adult on admission. Adults must remain on the site throughout the activity.
- Take care and be vigilant concerning any objects that might fall, to the terrain and surrounding vegetation.
- Take note of information signs.
- Do not climb or sit down on trail platforms at a low height.
- Do not disturb participants by driving or parking near the workshops or at the start and end of ziplines.
- It is forbidden for anyone visiting the park to go beyond the roped-off areas or to sit on the safety barriers.
- Do not smoke or light fires anywhere in the park, including in the picnic areas.
- Pets are allowed in the park if kept on a lead.
- Picnic tables are provided for your convenience (Aventure Famille property) all over the park. Please do not move tables without asking staff. Think of others and share your table if you are on your own.
- For your safety, videosurveillance cameras have been set up in the park (with the agreement of the CNIL).
- To keep the park clean, please throw litter in the bins provided.
- Management refuses responsibility for loss or theft of belongings in the park. It is recommended not to leave them unattended.

WE HOPE YOU WILL ENJOY YOUR VISIT. WE WILL BE HAPPY TO ANSWER ANY OTHER QUESTIONS YOU HAVE.

**THE AVENTURE FAMILLE COMPANY CANNOT BE HELD RESPONSIBLE IN THE EVENT OF FAILURE TO RESPECT SAFETY INSTRUCTIONS OR THE PRESENT RULES AND REGULATIONS.**

**The Management**